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### Welcome, Apologies and Chairman's Update

The Chair welcomed everyone and reported the apologies received. There were no further conflicts of interest declared.

### Minutes (26 May, 23 June and 30 June)

The minutes of 26 May, 23 June and 30 June were approved and the action log noted.

### June CEO Update

The CEO updated the Board on customer delivery volumes, a review of equality and diversity issues and confirmed that the two new interim Directors of Corporate Planning and Risk, Compliance and Assurance were now in place.

### Quarterly Accountability Report

The Board noted the QAR and agreed for it to be circulated to the DWP.

### Commissioning Strategy

The Interim Director of Operations updated the Board on the interdependencies between the Covid-19 response, the Customer Delivery Strategy and the timing of the expiry of the existing contracts and agreements. The Board approved the extension of the debt partner agreement to March 2022.

### Risk Appetite Statement

The Board approved the Risk Appetite Statement.

### Pensions Dashboards Strategic Outline Business Case

The Board approved the business case of **£101m** to deliver the technical architecture to enable the pensions dashboards service.

### Managed IT Services

The Board approved the procurement of a 12-month managed IT services contract via a new direct award framework agreement with the existing supplier at £520,710, as recommended by the Finance and Investment Committee.

### Microsoft Licensing Business Case

The Board approved the business case to procure a 24-month contract to supply Microsoft software at £1,787,211 as recommended by the Finance and Investment Committee.

## HGS Commissioning

The Board approved the recommendation to the compliant procurement of services for a further 12 months with HGS (with an option to extend for an additional 12 months) to **£2.75m**.

## Teleperformance Commissioning

The Board approved the recommendation to invite bids for a 12 month contract with Teleperformance (with an option for a further 12 month extension) **£1,284,000**, but with a recognition that a decision not to award a further contract to an external provider is a possible outcome.

## Debt Advice Peer Assessment and Quality Framework Accreditation

The Board approved the Debt Quality Framework (QF) Accreditation Scheme Contract (value £216k over 3 years) and the Debt Advice Peer Assessment (DAPA) Contract (value £3.1m over 3 years).

## 3-Year Corporate Strategy: Scoping the strategy awayday

The Board agreed the agenda for the Strategy Away Day.

## Data Strategy Plan including how MaPS is monitoring Covid-19 impact on Financial Wellbeing

The Interim Digital, Marketing and IT Director outlined the approach MaPS was looking to take in developing the Money and Pensions Service's data strategy. The Board supported the data strategy and the "leading data hub for financial wellbeing".

## Tailored review plan against the actions

The CEO introduced the new Interim Tailored Review Lead, who updated the Board on the work to date. It was noted that a Board workshop would be organised for September.

## Post-Lockdown paper and proposal

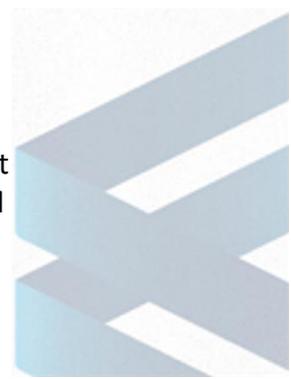
The Board received a high level analysis of what had functioned well or not and what benefits MaPS might get from going back to the office – to be tested in the pilot - and what to expect when going back to the office.

## Compliance Strategy Plan

The Interim Audit, Risk and Compliance Director updated the Board on the results of the ARAC Workshop on Compliance and provided a brief outline of the proposed strategy for Compliance going forward.

## Update on Potential VAT Liability from Delivery Partners

The CFO updated the Board on the potential VAT liability that may arise from any assessment by HMRC that any sub- grants issued by its lead Delivery Partners were subject to VAT (following the assessment by HMRC of Mary Ward Legal, a grantee of Toynbee Hall (Debt Free London)).



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## **Board Effectiveness Review Feedback & Actions**

The Chair referred to the Board Effectiveness Review feedback and reminded the Board that succession planning had been reviewed by the Remuneration and People Committee and NEDs after the Effectiveness review had been completed.

## **Update from Finance and Investment Committees**

The Finance and Investment Committee Chair updated the Board on recent meetings.

## **Update from PDP Sub-Co**

The Chair reported that the Pensions Minister was keen to publish the Pensions Dashboard delivery plan by October 2020.

## **Forward Plan**

The Board noted the Forward Plan.

## **AOB**

The People, Skills and Culture Director updated the Board on the progress of the NEDs extensions of terms and the recruitment of new NEDs.

The Strategy and Insights Director informed the Board that the Minister had supported the need to put 2 or 3 community based initiatives to HMT. The Board asked for an update by circulation or at the September Board.

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*There being no further business, the meeting closed at 16.10*

